# tête-à-tête

*Happy* **NEW** *Year*

## Contents

## A WORD FROM THE PRESIDENT

Well, here I am in the midst of working with ORB/SRO members to keep our Branch active and involved.

Following our first Regional Annual Business meeting in February, 1990, our then President-elect, Marie Whatham had to resign for personal reasons. The Executive, realizing the dilemna asked for direction from the old members. When I saw how interested and how involved they were I decided to give them a hand. Knowing how hard it is to get members to attend meetings and that nominations for the position of President would be difficult, the remaining ORB/SRO Executive welcomed me with open arms.

After a slow summer, and the passing of our ex-President Jean Desislets, we started Autumn with a fierce vengeance. At the end of August we had a fund-raising event with the collaboration of Lorimiga Fashions. It raised over $200.00 for the Branch

The Executive has had two meetings and the planning for the remainder of the year has started - we have had a workshop in November and hopefully there will be another in Winter '91.

This Fall, with the help of the Treasurer, I went to talk to the French classes (1st and 2nd). 14 out of 23 students became members. A very fruitful visit.

Our Director has attended Board Meetings in Toronto and reports to the Executive regularily.

We would like to hear from you also. Let us know what you want to see the Association accomplish for you.

Danielle Amat

**Editor's Comments:**

It is now the beginning of a new Calendar Year - and the last quarter of ORB/SRO's Fiscal Year.

Over the past few months I have noticed that our Regional Executive has been doing a lot of work for ORB/SRO (eg: recruiting new members, establishing contacts for workshops, making future plans...). These activities, although they are transparent to the membership, are invaluable and deserve recognition - THANK YOU !

On behalf of ORB/SRO, I would like to wish everyone all the best for 1991.

Linda Landreville

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KEEP in TOUCH / GARDONS le CONTACT

We wish to hear from you and find out what YOU would like the Region to do for you!!! Contact a member of the Executive or drop us a line at the regional post office

Nous désirons connaître vos idées et savoir ce que l'on peut faire pour vous!!! Communiquez avec un des membres de l'Exécutif ou envoyez-nous un mot a l'adresse régionale.

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OTTAWA, ONTARIO  K2C 3H4

## COMPUTERS IN LIBRARIES CONFERENCE
*(Submitted by: Danielle Amat)*

From September 23rd to 26th I was very fortunate to be sent on Duty Travel to the first Canadian Conference on Computers in Libraries, held in Toronto at the Skyline Hotel. It was sponsored by the Meckler Publishing Co. and covered various topics such as: LANs (Local Area Networks), MARC cataloguing, CD-ROM market, on-line searching, ILL between Canada and the US, multimedia collection and numerous workshops on hardware and software.

The format of presentation used for this conference was unfamiliar to me and it took some time to adjust. Pre-conference workshops were presented on Sunday from 8:00 to 12:00 and 13:30 to 17:00. The next day the schedule was more hectic and required more attention and selection on the part of the participants. The introductory session started at 7:30 a.m. and the timetable was set up for 6 to 8 sessions of 1/2 hour and 1-1/2 hours with 5 minutes in between to make a decision on which room to choose from. This meant that from 8:00 to 9:00 you could be following a talk in room A and at 9:05 you could be following a presentation in room B. If, however, the talk was not what you expected you could go back to room A. This constant change was very difficult and annoying. People were moving in and out and not respecting the others who were trying to listen and follow the session.

The Proceedings that were included inside each participant's Conference Kit did not reflect the workshops presented. Some of the speakers were not even prepared. Much of the equipment used, overhead transparencies, microcomputer displays etc... was not appropriate for a big room presentation. Moreover, the schedule was so tight that question periods were almost non-existent.( but luckily you could speak at coffee break or during lunch.)

The last day was reserved for a guided tour of facilities in Toronto using CD-ROM.

Their exhibits were top notch. They had vendors of software and hardware and demos were available at almost all booths. The part that I really enjoyed was learning the new software available on the market today.

When the microcomputer made its way into libraries, most of us showed an interest in the technology. Eventually we became familiar with most of the software available and purchased the ''appropriate'' package to answer the needs of our library. Now, five, six, seven years later, we realize that the market has grown and more and more packages are available. The same situation is applicable to hardware. Vendors are numerous. For example, the exhibitors at this Conference were: Brodart, Wilson, Follett

Software, Comstow Information Services, Media Flex, Brant Computer Services, Columbia Computer Services, Winnebago Software Co, International Library Systems Corp, Inlex, General Research corp, M.E. Phipps & Associates, Dynix Automated Llibrary Systems, Comspec Communication, Educational Software Products, Meckler Corp, Suntac Computer,Canebsco, Innovative Interfaces Canada,, Britannica Learning Materials, Spires Consortium, Novara Software, Congressional Information Service, Micromedia, Cultural Resources, Utlas, Readex Microprint, Butterworths Canada, Grolier, Geac, Lan Source Technologies, CD Plus, Ontario Library Services Center and Datacon Canada, Holus Systems Solutions/Eloquent System, Avec Technical Services, VTLS and World Book Educational Products.

I took the opportunity to sample some of the software packages and tried to have some of my planning problems solved by one of the systems. I was unsuccessful.

As we often stress when we meet students, networking and making contacts is so important. Conferences are the best way to meet other information specialists and the exchange ideas. I was able to meet old members of the Association such as Samm Brockhurst and Gail Darby, ex-school teachers and classmates. There were also exhibitors who attend our OALT/ABO Conference on regular basis. After these three days I came back with ideas for activities in the Branch (i.e. workshops), ideas for the 1993 Ottawa Conference and suggestions on how to improve some of my tasks.

It was an enriching experience and a very profitable three days. I encourage other LT's to attend these conferences including our own Conference. As one speaker said: ''We can not just talk about librarians and automation ... we should be refering to the users as information specialists''.

The following schedule is already available for the next conferences of COMPUTERS IN LIBRARIES:
"Computers in Libraries International '91" - Wembley Conference Centre London, England -- February 26-28, 1991
"Computers in Libraries '91" - Hyatt Regency, Oakland California -- March 11-13, 1991 (workshops March 10)
"Computers in Libraries Canada '91" - Skyline Toronto Airport Hotel, Rexdale Canada -- October 7-9, 1991 (workshops October 6)
If you wish to get more information contact: Meckler 11 Ferry Lane West, WESTPORT CT 06880. Tel: (203) 226-2927 or Fax (203) 454-5840

## ILS WORKSHOP

On November 14, ORB/SRO sponsored a workshop on ILS Integrated Library System. The speaker was Jocelyne Boutin, Customer Support Representative.

ILS is a complete automation solution for corporate and special libraries. Completely automates cataloguing, circulation control, acquisition of materials and serials functions for your library. It provides sophisticated access to sources of machine-readable cataloguing data. Its modular design allows for phased implementation. The convenient common database is accessible from any module. the integrated ooperation eliminates redundant data entry.
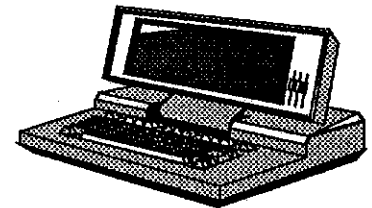
The following modules are available:

- online inquiry: general authority, title, call number searching, boolean logic;
- cataloguing: on-line storage of records, authority control, holdings, security, listings, catalogs and labels;
- MARC record interface: building and maintaining the database, loading MARC records and conversion of MARC records;
- circulation: patron and item identification, check-out, check-in, reserve handling, status inquiry, notices and management reports;
- acquisitions: pre-order searching, claiming, receiving and management reports;
- serials control: serials ordering, invoice processing, journal check-in, claiming, reports and supplier interface.

An introduction and a demo of each module was presented. Jocelyne answered specific questions on how the software can handle various situations/problems.

## THE ELOQUENT LIBRARIAN

The ELOQUENT LIBRARIAN is a fully integrated library software package emphasizing a superior cataloguing and public access search module. It has features that surpass older products. this is leading-edge software that takes full advantage of the latest Personal computer and Local Area Network Technology.

Automate your library with the ELOQUENT LIBRARIAN by building a quality online catalog first. This catalog contains the data required for the circulation functions as well as for the comprehensive research functions. Your computer quickly becomes a powerful research tool creating higher circulation demands. In fact users of the ELOQUENT LIBRARIAN have reported a doubling in circulation within three months of installation.

Data for the catalog can be entered manually or imported from a variety of sources. The ELOQUENT LIBRARIAN organizes it into a relational structure. It is this structure which supports research power much superior to that of traditional online catalogs.

THE BASE MODULE: This is the heart of the system. It is used to catalog every title in the library: books, films, videos, etc., to research the catalog online (OPAC), to produce bibliographic reports and printed catalogs, and optionally to produce processing materials: shelf cards, spine labels, labels for circulation cards and pocket labels.

OPTIONAL MODULES: MARC Import/Export from a variety of sources.
Union Import from the district union catalog.
Research Only to distribute copies of the catalog.
Circulation to manage usage and provide statistics.
Multi-user LAN to add any number of workstations.

Your ELOQUENT system will
- allow cataloguing with authority
- import your MARC records from CD-ROM at affordable cost
- provide searching with confidence, very friendly online access
- track the circulation of your books and help you get them back when needed
- provide advanced booking and other media management functions
- generate printed bibliographies, catalogues and reports customized to your requirements.

## BIBLIOTRAC

BiblioTrac is the next generation of library software. BiblioTrac's clear, simple screens are colour coded and feature pull down menus. With one keystroke you chose what you want to do next. You always know exactly where you are in the system - how you got threre and how to get back. A comprehensive manual guides you through every step.

BiblioTrac finds books by any word in the title, the subject or the author's name. If BiblioTrack can't find the word you typed, it looks for words that sound like what you typed. If you typed "Asemof", BiblioTrac finds "Asimov".

BiblioTrac even displays a map of the library with your book's location marked by a flashing "X". And it comes with easy to follow instructions for library users, printed on a durable display posted right at the public terminals.

BiblioTrac runs in English, French and Spanish - with other languages to come. You select a language by touching a key. Separate terminals can run different languages - at the same time.
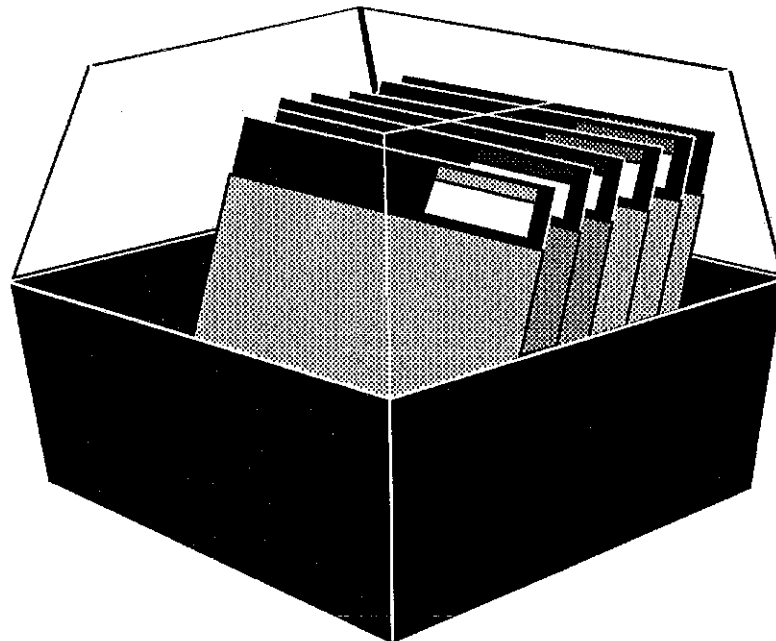
At every point, BiblioTrac guards against errors. Is the author of that new book really named "Ilish?" or do you mean "Illich" a name already in the catalogue? BiblioTrac checkes with you before accepting the new spelling.

BiblioTrac includes six modules: cataloguing and card printing, on-line public access, circulation, acquisitions, serials, and a MARC record interface. Your library can buy one module at a time, as your budget permits.

Unlike most other library software BiblioTrac doesn't need expensive networking software. A single computer with several inexpensive terminals does it all. Even for a small library, BiblioTrac offers savings on hardware and network software of $6,000 to $10,000.

Because it runs on almost everything from desktop micro-computers to main frames, Bibliotrac can serve any size of library. It can carry your library's records from one computer to another when you upgrade. You won't outgrow it.

**BiblioTrac** is available from: Novara Software, 95 College Street, ANTIGONISH, Nova Scotia, B2G IX6

## BIBLIOGRAPHY ON COMPUTERS/
## BIBLIOGRAPHIE POUR ORDINATEURS

ADVANCES IN LIBRARY RESOURCE SHARING
Edited by Jennifer Cargill and Diane Cimbala. Published annually in April, $55.00. N.Y. Meckler

DIAL IN: AN ANNUAL GUIDE TO LIBRARY ONLINE PUBLIC ACCESS CATALOGS IN NORTH AMERICA. Michael Schuyler, N.Y. Meckler, 1990. $49.50

ESSENTIAL GUIDE TO dBASE IV IN LIBRARIES - Supplement to Computers in Libraries, number 19, Karl Beiser, N.Y. Meckler, 1990. $40.00 (also available on disk for $80.00)

ESSENTIAL GUIDE TO UNIX IN LIBRARIES - Supplement to Computers in Libraries number 20. D. Scott Brandt, N.Y. Meckler, 1990. $47.50

FAX FOR LIBRARIES. - Supplement for computers in Libraries number 13. Patrick R. Dewey, N.Y. Meckler 1990 $39.95

THE LIBRARIAN'S CD-ROM HANDBOOK. Norman Desmarais, N.Y. Meckler 1989 $42.00

LIBRARY COMPUTER AND TECHNOLOGY SPECIALIST: A DIRECTORY. Norman Desmarais, N.Y. Meckler, 1990 $65.00

101 USES OF dBASE IN LIBRARIES. Edited by Lynne Hayman, N.Y. Meckler, 1990 $34.95

THE SYSTEMS LIBRARIAN'S GUIDE TO COM-PUTERS. Supplement to omputers in Libraries number 18. Michael Schuyler, N.Y. Meckler, 1990 $39.00

TEMPLATE DIRECTORY FOR LIBRARIES. Randy Dykhuis, N.Y. Meckler, 1990 $45.00

## PERIODICALS/PERIODIQUES

CD/ROM Librarian

Computers in Libraries

Database Searcher

Library Computer Systems and Equipment Review

Library Software Review

Library Workstation Report
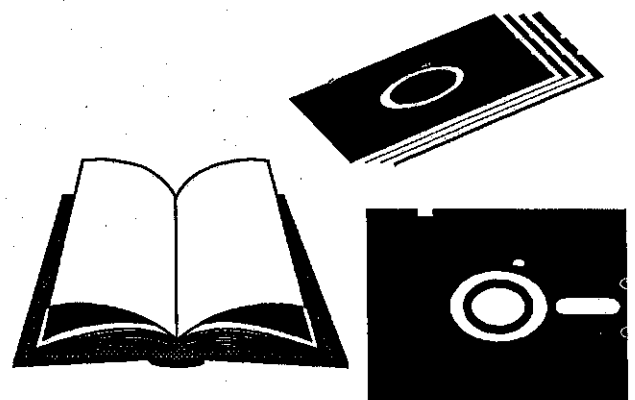
Multimedia Review

Optical Information Systems

## NEW SOFTWARE/NOUVEAUX LOGICIELS

AVAIL Circulation System: AVAIL is a stand alone circulation system for use with an IBM PC/XT or AT or compatible, which allows automated loaning of materials. In addition to recording loan transactions, the program maintains files for patrons and materials, calculates overdues and fines and generates circulation statistics.

EASY PAGES: Pre-Made Design Templates for Ready, Set, Go!: Easy pages for Ready Set Go! 4.5 are prefabricated page designs for journals, newsletters and books. Text from a word processor can be poured into the empty pages. For journals and newsletter coordinated designs for articles regular columns, 'pullquotes', and mastheads are provided. These are five designs for journals/ newsletters and four designs for books. Ready,Set, Go! is not included withthe package it must be purchased separately.

MEMBER TENDER: a software tool designed to manage institutional membership lists. Member Tender allows the user to code names according to category, to organize dues, printout specialized reports or labels and other database functions. Particularly useful for maintaining Friends of the Library Groups and User Groups. Used by the Washington State Library System for organizing its membership data. Requires IBM PC or compatible with hard disk drive.

(All references are made from Meckler computer Technology Books and Periodicals for Libraries Brochure)

This August, at an ORB/SRO Executive Meeting, it was decided that a Fund should be established in memory of Jean Desislets.

As a result, we immediately extended an invitation to all members and to Mrs. Desislets to attend a special Supper on October 1st, at Maxwell's Bistro for the official announcement.

Members of the Association and co-workers of Jean including Mrs. Desislets joined us that evening. President, Danielle Amat, introduced the guidelines and applications for the Fund. A retrospective on Jean's involvement and aspirations for the Association was mentioned as well as an explanation as to why the Fund had been established. Jean always regarded the Students as our future and that the Association should be present and close to them as much as we can. For this reason the money is directed to them.

The Fund has been set up to send a Student to our annual Conference. The delegate will be picked from our list of student members French, English and both levels (1st and 2nd year). As well, a special activity will be organized every year and the money expressly kept for this Fund.

Donations to the Fund are also possible if members wish to do so. At this time, we would like to thank Mrs. Desislets for her generous contribution.

The name of a Student will be drawn in April, 1991 by Mrs. Desislets. We will announce the recipient through "tête-à-tête"(Vol. 11, no. 1).
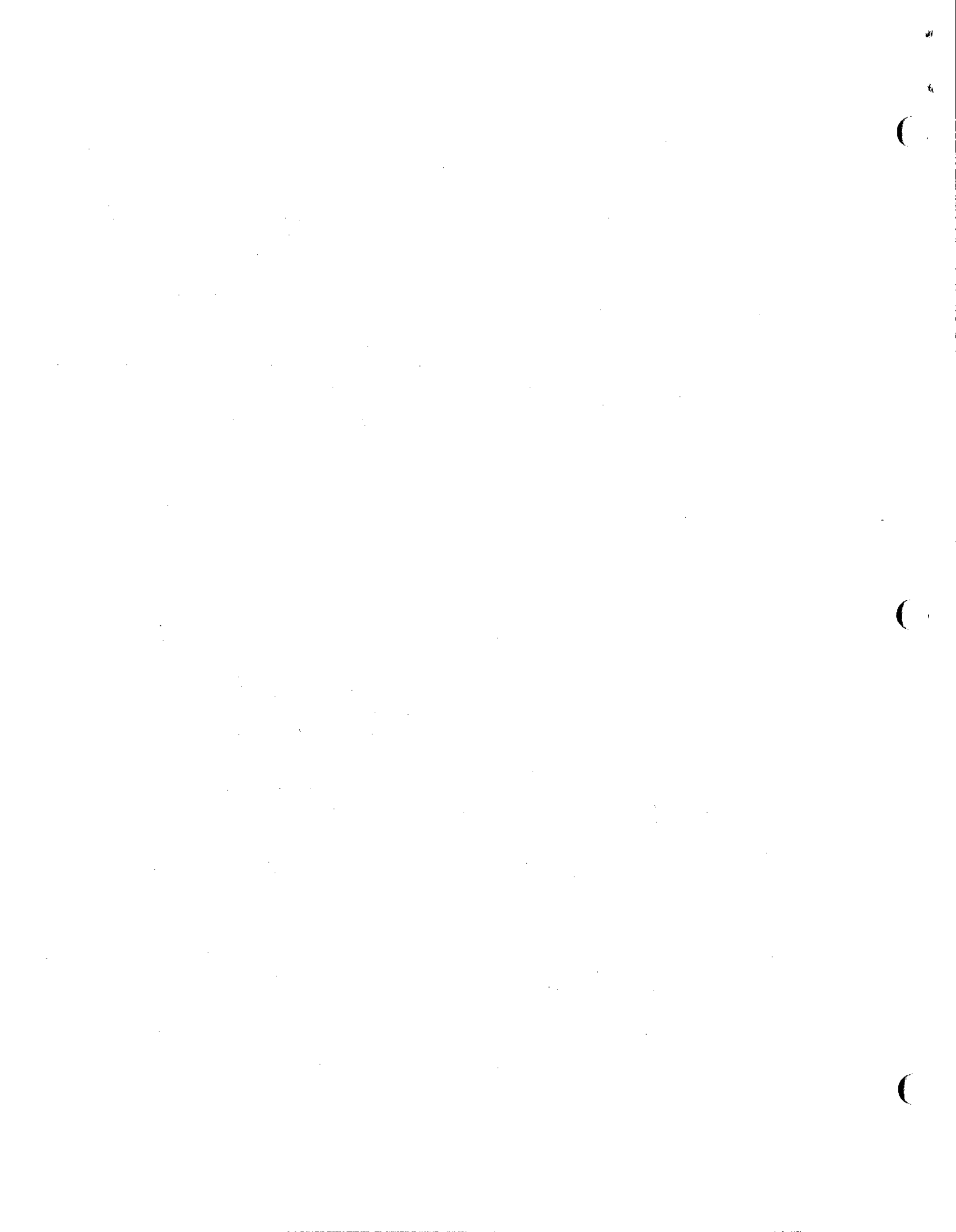
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*Editorial Note:*

*Jean Desislets passed away July 4, 1990 at the Elizabeth Bruyère Centre in Ottawa. Jean was born on December 24, 1952 and grew up in Ottawa with her Parents, Kay and Jack and her brother, John.*
*Her interest in books started early. By High School, she had an extensive personal collection and was a member of the Library Club. In 1972 she entered the Library Technician Program at Algonquin College. Along with her fellow students in 1973, she joined OALT/ABO's newly-formed Ottawa Regional Branch/ Section Regional d'Ottawa and remained a member after graduation in 1974.*

*Always an active volunteer, Jean's many services to others included: helping at Red Cross Blood Donor Clinics and at a variety of Teas and Bazaars, working as a Guider with Girl Guides of Canada, and assisting her neighbourhood Community Recreation Association whenever possible.*
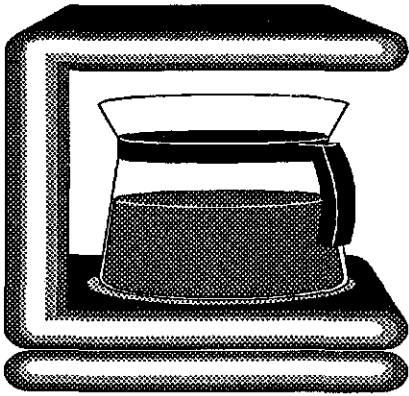
*In addition to her job with National Harbours Board Library and then later Transport Canada Library, Jean occupied several positions in ORB/SRO: Regional Membership Chairperson, Word Processor for tête-à-tête, member of 1980 and 1986 Conference Committees and finally, Regional President.*

*Throughout her illness, Jean was very supportive of all OALT/ABO activities - maintaining an active membership , producing notes, letters and reports, and working on the 1990 Presidential Awards Committee.*
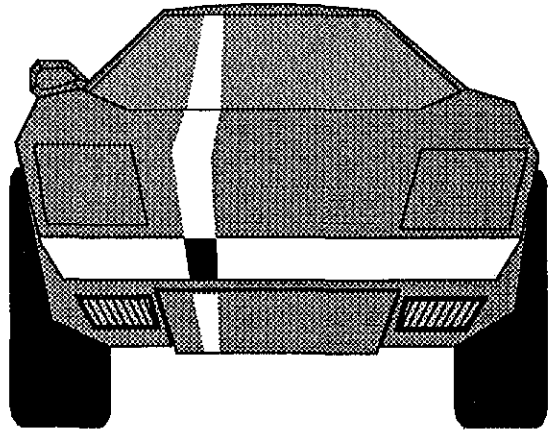*She will be sadly missed.*

# Coming Up....

In the remaining weeks of this 1990-91 Fiscal Year, ORB/SRO Executive will be planning several events for Members during the Winter and Spring....

ORB/SRO
ANNUAL MEETING
FEBRUARY, 1991
*(Notices to be mailed shortly)*

Car Rally - Spring '91

Workshop - '91

Loromigia Fashions "Shopping Event"
Winter '91